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March 1, 2005

Crane Safety Associates of America

730 Oak Grove Road
McDonough, Georgia 30253

Attention: Shane Adams

Subject: 10 Ton Crane / Trolley Installation at Citation Foam, Columbiana, AL

Shane:

Last month Jimmy Bales and Harold Wood from your group came to Alabama to install the subject equipment at our customer's plant in Columbiana, Citation Foam Castings.

This customer is your typical foundry customer, no scheduled maintenance, just run 24 /7 and hope all goes well. This retrofit has been long in coming. This is good equipment.

Jimmy and Harold did their "homework" and made good preliminary preparations to complete their work in a timely manner. Our only glitches came when Ace Engineering omitted the encoder cable from the shipment and missed a clearance dimension on the hoist control panel creating an additional 5 ½ hours work for Jimmy and Harold. In spite of these factory errors, your men proceeded to perform the necessary work to correct these problems with a professional attitude that should make CSAA proud. I know I was pleased that I had selected them to do our field work. So pleased that I will hire them again.

CSAA should be very privileged to have such capable men under their employ. Please extend my thanks and best wishes to these fine gentlemen on a job well done!

Respectfully,

SHANNON / BAKER & ASSOCIATES, INC.

Jim Baker
Vice President